



Interline Reservation Service
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CONDITIONS OF MEMBERSHIP

MEMBERSHIP must be applied for by the travel industry member prior to family membership requests. There must be one financial member in each booking made with Interline Reservation Service. Travel Industry members must be working a minimum of 20 hours per week and a minimum of 6-12 months within the Travel Industry (depending on the supplier). Interline Reservation Service will accept all bona fide industry members and their families, however each individual supplier may impose further restrictions upon eligibility for any particular fare. Each membership must be accompanied by a copy of the member's ID, IATA card or a letter of verification from the Travel Industry's employer, stating the full names of the employee and family members and the relationship of the family members to the Travel Industry employee., Retired Airline Employees must provide a copy of their Certificate of Service or Retired I.D.

MEMBERSHIP FEES are utilised a) To develop and maintain our new website, b) to maintain the membership database c) to advertise to members the Special Travel Offers d) To distribute weekly email Bulletins with special industry offers e) to advertise all our fantastic travel offers and ensure these offers remain exclusive to the Travel Industry members and their families. **Membership fees are non-refundable.**

SUPPLIERS of reduced rate fares, products or services may impose further conditions upon eligibility for any particular fare, product or service and Interline Reservation Service does not guarantee or imply eligibility for any particular fare, product or service.

PRICES: All rates, terms and conditions are subject to increase or change without notice due to currency fluctuations. Rates are quoted in Australian Dollars (except for some Airpasses which are in US Dollars). Prices are on a cheque or cash basis. Payment by credit cards attracts an additional 2.2% to 3.3% depending on the credit card. Any quote given is an estimate of price only and is subject to change at any time.

PAYMENT: A deposit of \$110 per adult is required at the time of booking. On confirmation, a further deposit or full payment maybe required by the Principals. These deposits will be applied to the cost of your travel arrangements. Should a similar or suitable confirmation not be possible we will refund 50% of the deposit. Full costing will be advised at the time of confirmation and the outstanding balance will be due in full within 21 days or as requested. Some principals require payment immediately on confirmation. Credit Cards are often required to guarantee bookings. For bookings made within 10 days prior to departure, we require a bank cheque, money order or credit card as payment. **Documents will not be issued until we have**

AMENDMENTS: All amendments to bookings will incur a \$55 amendment fee per change in addition to any amendment fee required by the principal.

LATE BOOKINGS: A late booking fee of \$100 will be incurred for any bookings made within 5 working days from date of departure.

SERVICE FEES: Service fees may apply and vary so please check for details.

CANCELLATIONS will. Incur a fee from \$110 per adult (non-refundable deposit) plus any cancellation fees levied by the suppliers after confirmation.

REFUNDS: Interline Reservation Service will not refund unused vouchers except hotel & rail passes once travel has commenced. Any charges levied by the supplier plus \$110 per person refund fee will be charged. Refunds will not be made until Interline Reservation Service has received the refund from the supplier.

INSURANCE: We strongly suggest you consider buying our own **SureSave** insurance to cover you and your belongings. SureSave Travel Insurance is a special insurance for industry employees that provides a full year's cover at a very low price, with excellent benefits including cancellation fees. See the website for details.

CAR RENTAL: All additional charges relating to rentals must be paid directly to the rental car company at the time of vehicle collection. These include items such as deposits, fuel, one way fee if applicable, fees for primary drivers under 25 years or additional drivers, optional coverage such as Personal Accident Insurance, Extended Protection and Personal Effects Coverage. Specific car models cannot be guaranteed. Any vehicle within the same category may be supplied.

PASSPORTS AND VISAS: It is your responsibility to ensure that you and your party have valid passports and applicable visas.

ELIGIBILITY: Our suppliers differ in their reduced rate categories and those eligible to qualify. Many of our rates are available to various categories of airline family members and Travelling companions. Please check with us for the applicable rates.

RESPONSIBILITY: Interline Reservation Service acts only as an agent for the companies or principals providing or offering the means of travel, accommodation and other services, and bookings are made subject to the terms and conditions under which services are provided by principals concerned. The principals reserve the right to change prices of their services without notice. Interline Reservation Service cannot be held liable for any alterations, act or omission on the part of those performing any of the principals' services or for any consequential loss. Descriptions of the principal's services and accommodation are supplied by principals and Interline Reservation Service will not be responsible for any misdescription of such services. Receipt of payment shall be deemed acceptance. It is your responsibility to check all tickets and documents purchased through Interline Reservation Service.

WHO IS ELIGIBLE FOR MEMBERSHIP?

Travel Industry Employees and their parents / brothers / sisters / children / spouse / defacto of:

Code	Category	Code	Category	Code	Category
AL	Airlines (RPT Licensed)	IH	International Hotel Chains	AUS	AUSSATTS
RTA	Retired Airlines Employees	CR	International Car Rental Companies	TG	Tour Guides (ITAO, IATG,IATM,PTGAA)
TA	Licensed Travel Agents	CRS	CRS Companies	NH	National Hotels
FF	International Freight Forwarders	TO	Intl/National/State Tourist Offices	TCA	Tourism Council of Australia Cardholders
CC	International Cruise Companies	AC	International Air Catering Companies	SAC	Airports Corporations
ASC	Associate	TW	Travel Writers	IC	Industry Contractors
WHS	Wholesaler employees				

APPLICATION FOR MEMBERSHIP

Office use only

Mr / Mrs / Miss / Ms	Given Name _____	Surname _____	Membership No.
Home Address _____	State _____	Postcode _____	
Home Phone _____	Work Phone _____	Mobile _____	
Email _____	Fax No. _____		
Member's Employer _____	Industry Code _____	Position _____	
Are you the Travel Industry Member? <input type="checkbox"/> Yes <input type="checkbox"/> No			
If NO, what is your relationship to the Employee? _____	Employee's Name _____	Membership No. _____	
Member's Signature _____	Date _____		

PAYMENT INFORMATION

Please accept my payment of \$33 for 1 year \$67 for 3 years

Payment can be made by Cash / Personal Cheque / Money Order / Bank Cheque / Credit Card

Visa MasterCard Bankcard Diners Club Amex Card No.: _____

Name (as on the card) _____ Expiry date _____ Signature _____

IMPORTANT NOTE! (Conditions must be acknowledged before Interline Reservation Service will process the membership application from employee or family members) Interline Reservation Service will only accept membership from Travel Industry and their family under the conditions list above. Please sign below to show your acceptance of these conditions.

Signature: _____